



# **Registered Care Providers Association Annual Conference 2019**

## **How do we look after each other in the 21<sup>st</sup> Century?**

**Wednesday 6th November**

**Taunton Racecourse TA3 7BL**

We are pleased to invite you to this year's RCPA Annual Conference

The recent Panorama documentary set in Somerset but painting a national picture, portrayed much of the landscape in which we provide and use services today.

Providing care and support has never been subject to so much change and pressure to deliver within budgets.

As an increasingly diverse and ageing population, we have different expectations about support and often more complex needs.

New commissioning models, a greater reliance on community and informal support and the growth in different kinds of providers, reflect the efforts of local authorities to respond.

Recruitment becomes harder in a wider employment market that places greater workforce value in other sectors.

Are we looking after each other in this environment?



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## Keynote speakers

Looking after the citizens of Somerset; Mel Lock, Interim Director,  
Adult Social Care, Somerset County Council

The experience of care receivers and their families; Rachel  
Blackford

Working with communities; Clive Tuck, The Hub, Yeovil

## Question and Answers Panel

Mel Lock

Clive Tuck

Rachel Blackford

Georgia Ayling, Social Worker

Mei-Ling Huang, Solicitor

## Workshops

1. **Exploring a strength-based approach; Christiana Evans, Skills for Care;** explore how instead of taking a deficit-based approach, we can deliver services that help people to identify their assets and the resources available to them.
2. **Working together; The Somerset Trusted Assessor Service; Kylie Springall and colleagues, RCPA;** a resource for providers; hear about this new



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scheme and how it acts as a resource for care providers. Find out how to get involved.

3. **Being creative; Clive Tuck, The Hub, Yeovil;** supporting people through a community development model; hear how an inclusive approach to service provision can benefit a whole community
4. **Working with Regulation; Mei-Ling Huang, Royds Withy King solicitors;** Achieving 'Outstanding' through developing your organisational leadership culture
5. **Managing our staff well; Simon Blackburn, RCPA** A Reflective Supervision Toolkit; learn how to support your line managers to provide person-centred staff supervision

See full programme below

To book your place please complete the booking form below and return to [admin@rcpa.org.uk](mailto:admin@rcpa.org.uk)

Fees; RCPA members £60, non-members £85



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## Programme

- 9.30 Registration, tea/coffee
- 10.00 Richard Brice, Chair, RCPA; Welcome address  
Simon Blackburn, CEO, RCPA; introduction to the day
- 10.30 Mel Lock, Interim Director of Social Services; looking after the  
citizens of Somerset
- 10.50 Rachel Blackford, The experience of families
- 11.10 Clive Tuck; CEO, The Hub, Yeovil; working with communities
- 11.30 BREAK
- 11.50 Question and Answers Panel
- 12.30 Sponsor presentations
- 13.00 LUNCH, Trade Stands
- 14.00 Workshops 1
- 15.00 BREAK
- 15.15 Workshops 2
- 16.15 END